Thank you for your interest in bringing your group to Winterplace Ski Resort. The enclosed Group Guide is intended to help you in your trip planning; however, if you have questions or need additional information, please contact us at 800-607-SNOW (7669).

We want to help you coordinate a fun winter outing for your group. A ski trip is a great opportunity to encourage physical activity in addition to the social interaction and the camaraderie that evolves during a group outing. Winterplace has been assisting groups like yours for over twenty years, and in that time we have learned a lot that will help make your trip planning as effortless as possible. We have also developed relationships with a variety of lodging partners, which allow us to customize a package that will meet your group’s needs.

With 27 Trails, 9 Lifts, an 18 Lane Snowtubing Park, 2 Terrain Parks, and the Southeast’s largest teaching area, we truly have something for everyone in your group!

First time skiers and snowboarders love our Terrain Based teaching area. Terrain Based lessons makes learning to ski or snowboard easier and more fun. By using specifically shaped snow features to naturally control your speed and body position Terrain Based Learning removes the traditional fears and anxieties associated with your first time sliding on snow, allowing you to focus purely on the fun! Beginners then ride back up the slope on one of 2 Super Carpet Lifts, which allow you to ride safely and smoothly to the top of the slope. At Winterplace we guarantee you’ll learn how to ski or snowboard or you may take the class again- absolutely FREE!

For members of your group that may not be beginners, we have lots of choices and plenty of challenges on our intermediate and expert trails. We have a skilled team of Professional Ski and Snowboard Instructors, which can improve the technique of any level skier or snowboarder.

Winterplace boasts the largest Snowtubing Park in West Virginia. With 18 lanes and 2 Super Carpet Lifts, it is a great adventure for skiers and a perfect alternative for non-skiers.

We are looking forward to a fantastic ski season and hope that your group will be able to join us. We truly value your business and appreciate any input that you may have. If during the planning of your ski trip or even after your outing you have questions or suggestions, please let us know.

Thanks again for choosing Winterplace! We look forward to your visit.

Christina Wilburn
Winterplace Group Sales
800-607-7669
The following information is a brief summary of our services available, reservation policies and procedures, tips on preparing for a ski outing, and reasons why so many groups, just like yours, love Winterplace. Special Discounted group rates are available for groups of Skiers or Snow Tubers of 15 or more. Groups of 6 to 14 qualify for a discount off our regular skiing rates when reservations are made 72 hours in advance. Same day discounts are not available regardless of your group size. To confirm your group’s reservation, a $100.00 non-refundable deposit/administrative fee is due 14 days after booking your trip. Please include the confirmation number with your payment.

**Reservation Modifications** – Your initial reservation is based on a tentative number of participants. We allow you to modify those skiing and tubing numbers even up until the time that you actually check your group in! Lodging modifications are determined by your lodging contract. *IF YOUR TUBING GROUP IS LESS THAN 15 YOU MUST CHECK IN AT GROUP SALES LOCATED AT THE MAIN RESORT*

**Group Arrival Schedule** - Winterplace will designate an arrival time for your group’s check-in and orientation, we will work with the group leader to determine what time is most appropriate. During peak times, Winterplace will be scheduling late night and early morning check-ins to accommodate all guests. *Please arrive at your designated time and communicate any changes to Winterplace as soon as possible.*

**Group Snowtubing** – A Snow Tubing Release of Liability must be completed prior to your arrival. You may download the Release of Liability from the Winterplace website, located under Group Forms or we can email that to you. Group members must be at least 44 inches tall. Reservation, deposit, and cancellation policies apply to group snowtubing; see deposit schedule in the Group Leader Checklist. *TUBING GROUP LESS THAN 15 MUST CHECK IN AT GROUP SALES LOCATED AT THE MAIN RESORT*

**Food Courts** – The food courts at Winterplace are licensed restaurants. *Food items from other restaurants, vendors, or cooking devices are not allowed in the food courts or seating areas!* There is a designated area for groups using coolers or boxes. Regardless of group size, only 2 coolers or boxes are allowed in these designated areas. Coolers and boxes will be kept in our “Cooler Storage Area” prior to lunchtime

**Group Meal Vouchers** - Make breakfast, lunch, and dinner quick and easy! These vouchers can be used in either Mountain Mama’s or the Mountain-House Food Courts. Meal Vouchers should be reserved at the same time as your lift tickets and rental equipment. (Please see the enclosed meal voucher information sheet for further information)

**Lessons** - Group Lessons are offers to skiers and boarders of every ability level. *Group lessons are divided according to age and ability level. The class is 90 minutes long and is limited to ages 8 and up. Weekend lessons are available “anytime” from 9:00 AM to 1:00 PM continuously on Saturday’s and Sunday’s during peak season based on demand. After 1:00 PM lessons are available every hour on the hour till 7:00 PM. Weekday Group lessons are available at 10AM, 12PM, 2 PM, 4 PM, 6 PM, and 7 PM.*

**Why should you rent equipment on the mountain**- Renting snow sport equipment when you get to the mountain is more convenient than renting at home or on the way. If there is a problem we can fix it on site. Unfortunately, we cannot help with outside equipment.

**Ski Bibs and Helmets** - Insulated winter pants and helmets are available for rental. The bibs and helmets are rented on a first come, first serve basis. Bibs range in size from youth size 6 to adult 6x.

**Overnight Ski Check** - Offers convenient overnight storage of your group’s skis and snowboards (please note that boots must be taken with you). Reserve your group’s storage space now and take advantage of this handy service for $1.00 per person per night.

**Damage of Equipment** - A damage waiver may be purchased for $1.00 per person per day. This applies to equipment breakage only, not lost, misplaced, or stolen equipment.

**Loss of Equipment** - The group leader must present a credit card at the time of arrival to cover any loss of equipment. If rental equipment is not returned, you and your group are responsible and you will be charged according to the Rental Equipment Liability Agreement. You may download the agreement from the Winterplace website, located under Group Forms or we can email that to you. Loss of equipment can be avoided by utilizing our Ski Check located off the back deck as well as Ski and snowboard locks which can be purchased in our retail shop.
FREE Skiing Scholarship Program

As a Thank You for bringing your group to ski with us, we will offer FREE Skiing Scholarships! This is how it works – For every 15 Lift Tickets, Snowtubing Tickets, Sets of Rental Equipment, and Group Lessons purchased, your group will receive one FREE Scholarship! You may choose how you use your scholarships. They may be awarded to a member of your group based on need or merit. PLUS, as a thank you for bringing your group of 15 or more to Winterplace, we award the Group Leader FREE privileges, including a FREE Lift ticket, FREE Equipment Rental, and a FREE Group Lesson for each day your group skis with us.

<table>
<thead>
<tr>
<th>Each Item Total</th>
<th># of FREE Scholarships</th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td>32 – 47</td>
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<tr>
<td>64 – 79</td>
<td>4</td>
</tr>
<tr>
<td>80 – 95</td>
<td>5</td>
</tr>
</tbody>
</table>

Group Cancellation and Rescheduling Policies

(Please contact a Group Sales supervisor regarding all rescheduling or cancellation requests)

Trip Rescheduling – Winterplace understands that group trips may need to be rescheduled. If the group is unable to reschedule during the 2018–2019 Ski Season, the $100.00 non-refundable deposit/administrative fee plus 50% of all money collected will be forfeited. Lodging rescheduling is at the discretion of the property and is dependent upon availability.

Skiing/Tubing - Cancellations made prior to 7 days of your ski trip will result in a forfeiture of the $100.00 deposit. Ski/Tubing cancellations made 7 days or less prior to your scheduled trip will result in a forfeiture of the $100.00 deposit/administrative fee plus 50% of all money collected. If group numbers fall below 15 participants, your group will still receive the group rate but no scholarships or additional discount. Winterplace does not issue refunds due to factors beyond our control, i.e. weather or snow conditions.

Lodging – Winterplace will mail or fax a lodging contract upon your reservation. Cancellation / Rescheduling policies vary among properties. Please see lodging contract for details. This contract and deposit must be returned within 14 days in order to hold your reservation. Depending on availability, room additions can be accommodated before your trip. Room subtractions at hotel partners are allowed until 30 days before arrival.

Hours of Operation

Skiing and Snowboarding – Monday thru Friday (non-holiday) 9:00 am – 10:00 pm
Saturday, Sunday, and Holidays 8:30 am - 10:00 pm

Snowtubing Park - Monday thru Friday (non-holiday) 1:00 pm – 10:00 pm
Saturday, Sunday, and Holidays 9:00 am - 10:00 pm

Please note that early and late season hours of operation may vary.
There Are Lots Of Reasons Why You Will Love Winterplace!
The Place Where Winter Is Fun For Everyone!

Central Reservation Service; One Toll Free Call To 1-800-607-SNOW (7669) Does It All!!
We can take care of all your group's needs from lodging to lift tickets! Just make one call and we will take care of
all your group's skiing needs including lodging at one of the area's fine lodging facilities, lift tickets, rental equipment,
lessons, snowtubing and meal vouchers! Don't forget to ask the Central Reservationist about all of the
fantastic lodging choices from The Cabins At Winterplace, The Resort At Glade Springs and other Fine Lodging
Facilities in the area. We want to help you reserve the lodging dates of your choice. Lodging is filling up very
quickly - so call us now and we will take care of all your needs from lodging to lift tickets!

27 Trails And 2 Terrain Parks!
We have something for everyone! New skiers really appreciate our gentle beginner slopes which are designed to
help you gain confidence on your skis, and avid skiers love our black diamonds! Boarders can surf some snow in
the Terrain Parks -- with fun and exciting new features!

9 Lifts that Take You to the Top FAST!
2 Quad (4 person) chairlifts, 3 triple chairlifts, 2 double chairlifts and 2 Super Carpet™ lifts get you where you
are going fast!

The Largest Snowtubing Park in West Virginia! 18 Lanes and 2 Super Carpet™ Lifts!
It's a great new adventure for skiers and a perfect alternative for the non-skiers! So what's a Snowtubing Park?
It's the hill you dreamed about as a kid - - perfect for riding tubes with two Super Carpet™ lifts that whisk
you and your tube back up the mountain for another exciting ride down one of twenty lanes! We provide the tubes and
the ride to the top, you provide the laughs and smiles!

Terrain Based Teaching Area!
First time skiers and riders love our Terrain based teaching area. Terrain based lessons begin using a flat area but then
move to instruction using sculpted dips, banks and rollers to give beginners a true skiing experience from the start.
Terrain based teaching focus on movement and fun allowing first timers to shorten the learning curve. Beginners then ride
back up the slope on one of two Super Carpet Lifts that allow you to ride safely and smoothly to the top of the slope. At
Winterplace we guarantee you'll learn how to ski or snowboard or you may take the class again – absolutely FREE!

Highest Snowmaking Capacity Per Acre in the Southeast with 100% Slope Coverage Capability!
The highest snowmaking capacity per acre in the Southeast, plus 100% snowmaking capability on every trail explains
why Winterplace has tons and tons of snow when there's none in your back yard!

Ski on High Quality Rental Equipment!
Our choice is top-of-the-line ski equipment including Rossignol skis, Salomon boots and bindings, and Rossignol
snowboards! And this year, we've added even more top of the line Rossignol skis and snowboards to our rental fleet!

Ski Free at Night! (Enjoy the Longest Skiing Day in the Southeast!)
We throw in FREE night skiing with the purchase of a regular, full day lift ticket. With FREE night skiing, you
don't have to worry about strict arrival and departure times. Ski from 9am on weekdays and 8:30am on weekends
and holidays, until 10pm every night! That gives you a 13 or 14 hour skiing marathon!

Five Minutes off I-77!
Spend your time on our slopes. Not getting here! We are just five minutes off I-77 at Exit 28 (Flat Top/Ghent Exit).
Winterplace is located between Bluefield and Beckley, West Virginia.

Winterplace Ski Resort
P.O. Box 1, Flat Top, WV 25841; Phone: 800-607-SNOW (7669); Fax: 304-787-2401
www.winterplace.com
Winterplace Ski Resort Package Pricing
800-607-SNOW (7669)

Our goal is to make your trip planning as effortless as possible and to help you coordinate a fun, affordable outing for your group. Below are a few sample ski packages that we, along with our lodging partners, have put together.

Sample Packages ~

Holiday Ski Package - starting at just $216/per person
- 3 night’s lodging
- Continental breakfast
- 2 full day lift tickets
- 2 day ski equipment rental
- 1 FREE lift ticket and ski equipment rental for every 15 purchased
- Valid during the Christmas Holiday Period; MLK Holiday Period; and President’s Holiday Period

Weekend Ski Package (valid any non-holiday weekend) starting at just $124/per person
- 2 night’s lodging
- Continental breakfast
- 1 full day lift ticket
- 1 day ski equipment rental
- 1 FREE lift ticket and ski equipment rental for every 15 purchased

Weekday Ski Package (valid any non-holiday weekday) starting at just $112/per person
- 2 night’s lodging
- Continental breakfast
- 1 full day lift ticket
- 1 day ski equipment rental
- 1 FREE lift ticket and ski equipment rental for every 15 purchased
- Also ask about our Special Value Weekends

Weekend Ski Package (valid on weekend or holiday) starting at just $104/per person
- 1 night lodging
- Continental breakfast
- 1 full day lift ticket
- 1 day ski equipment rental
- 1 FREE lift ticket and ski equipment rental for every 15 purchases
- Also ask about our Special Value Weekends

Day Trip any Weekday, Weekend or Holiday Period
- We can help arrange a day trip for your group. Just call 800-607-SNOW (7669). Special discounted group rates are included in this Group Guide.
- 1 FREE lift ticket and ski equipment rental for every 15 purchased

Our Group Sales staff can customize any package to fit the needs of your group. We also have packages for those members of your group that may want to snowtube or you can simply add on 2 hours of snowtubing to one of the above packages. Plus, to make lunchtime simple, meal vouchers can be added for only $9.95 per meal voucher. Call a Group Sales representative and let them assist you in planning your trip. If you need any additional information, please contact us 800-607-SNOW (7669) or email us at groupsales@winterplace. Package pricing is based on maximum occupancy and availability. Pricing is subject to change.
PLEASE USE GROUP LEADER CHECKLIST TO HELP WITH PLANNING YOUR TRIP!

☐ Meet with your group to plan tentative trip dates, participant numbers, and lodging. Please be aware that while we will do everything we can to accommodate your group, many lodging facilities book up fast; therefore, the earlier you make your reservation, the more options you have in your group’s lodging.

☐ Call a personal representative to discuss your trip dates and lodging. Our trip planning staff will answer any questions that you may have and assist in planning your trip. Our goal is to arrange a package that will make your trip both affordable and fun! Winterplace has a promotional DVD, and trail maps available.

☐ Securing Your Reservation – Fourteen (14) days after your reservation is made, a $100 non-refundable deposit, along with the Central Reservation Lodging Contract (if applicable) is due. If you have booked accommodations at The Resort at Glade Springs, a $300 (per unit) non-refundable deposit is due. If you have booked Group Cabin at Winterplace a $100 (per quarter) non-refundable deposit is due.

☐ 60 Days Prior to Trip – If you have booked hotel rooms through our Central Reservations, 50% of the lodging total is due. If you have booked at The Resort at Glade Springs or Group Cabins at Winterplace the first night’s lodging is due. Please see your lodging contract for further details.

☐ 30 Days Prior to Trip - Call Winterplace to schedule your group’s arrival time. We will arrange an appropriate time for your group’s check-in and mountain orientation. During peak times, we schedule late evening and early morning check in times to accommodate your group. Please attempt to arrive at your designated time!

☐ 30 Days Prior to Trip - Winterplace must receive final lodging payment. At this time, your group will be charged for any accommodations that are on the invoice. Please send the Central Reservation Rooming List with your final lodging payment, which may be downloaded from the Group Forms on the website or emailed to you.

☐ 30 Days Prior to Trip – A 50% skiing/tubing deposit is due. Call Winterplace with an updated number of lift tickets, equipment rentals, snowtubing tickets, lessons, and meal voucher needs.

☐ Upon Arrival (Group Leader) - Report to the Group Leader Check-In on the lower level of the Resort Center for ticket processing. Accuracy is the key to a faster check-in. Please be aware that, once purchased, all lift tickets, equipment rentals, snowtubing tickets, lessons, and meal vouchers are non-refundable so it is beneficial to you to have an accurate count of your group member needs before arrival. After the final invoice has been printed, there will be a $20.00 charge for each time changes are made! After your tickets are printed, you will go to the Group Orientation Center to meet with your group. As a reminder, the following forms should be turned in at the time of check in: Rental Equipment Liability Agreement, Skier and Rider Safety Checklist, and Snowtubing Release of Liability. These forms may be downloaded from the website or emailed to you.

☐ Upon Arrival (Group Members) - Proceed to the Group Orientation Center on the second floor of the Resort Center and register with the Orientation Director. You will receive a special mountain orientation in which you will go over the Skier Responsibility Code and complete rental equipment forms. Upon arrival of the Group Leader from the Group Check-In process, lift tickets will be issued and attached to ski wear. After orientation, you will then proceed to the rental shop; so, if skiing that day, please have your group dressed to ski upon arrival!

☐ RENTAL SHOP - Keep your group together with their rental forms in hand. For your convenience, lockers are available at the back of the Rental Shop and in the Changing Rooms. Each locker is $1.00 every time you want to lock it. Also, if your group is skiing multiple days, remind them not to return their equipment until they have completed their last session. As a reminder, our overnight Ski Check is a great way to store your skis and snowboards for the next day of skiing.
Meal Voucher Information

How do Meal Vouchers work?

Meal vouchers should be reserved prior to your group’s ski trip. Upon arrival, you will receive the requested number of vouchers for each group member. When it comes time to make your selection, just refer to the back of the meal voucher for your menu options. Upon completion of your selection, proceed to the cashier and present the meal voucher as your method of payment. Please remind your group that there are no substitutions or refunds; any additional items that are purchased will be charged at full price.

Why purchase Meal Vouchers?

- Meal vouchers are more economical than ordering a la carte and easier for group members to handle.
- It is more convenient, especially for younger children, to use meal vouchers than it is to carry cash.
- The food courts at Winterplace are licensed restaurants. Food items from other restaurants, outside vendors, or cooking devices are not permitted.

Where are the Meal Vouchers used?

- Mountain Mama’s Food Court - located at the Resort Center (open for breakfast, lunch, and dinner)
- MountainHouse Food Court - located in the building adjacent the Snowtubing Park (open for lunch and dinner)

What are the costs of the Meal Vouchers?

- The cost of the breakfast voucher is $5.95
- The cost of the lunch/dinner voucher is $9.95

Menu Selections from the Breakfast Meal Voucher

Menu
Hot Cakes, Hash Browns, Scrambled Eggs, Bacon and Small Fountain Drink or Small Coffee or Small Hot Chocolate

Menu Selections from Lunch and Dinner Meal Voucher

Menu #1
Any type of Pizza Slice, Curly or Regular French Fries, and Fountain Drink

Menu #2
Hamburger or Cheeseburger, Curly or Regular French Fries, and Fountain Drink

Menu #3
Chicken Sandwich or Chicken Tenders, Curly or Regular French Fries, and Fountain Drink

Menu #4
Deli Sandwich, Curly or Regular French Fries, and Fountain Drink

Menu #5
Hot Dog, or BBQ Sandwich, Curly or Regular French Fries, and Fountain Drink

Menu #6
Chef Salad, or Grilled Salad and Fountain Drink
WELCOME TO WINTERPLACE

To help ensure that your visit to Winterplace is enjoyable, please adhere to the following guidelines.

1) DO NOT MOVE TABLES AND CHAIRS. Walkways need to be maintained for safety and ease of access.

2) DO NOT SAVE TABLES WITH PERSONAL ITEMS. Share tables with others. Winterplace is NOT responsible for the loss of personal items.

3) USE LOCKERS ON THE LOWER LEVEL FOR STORING PERSONAL ITEMS OR LEAVE THEM IN YOUR VEHICLE. Shoes, bags, gear left in the resort center block walkways and create a safety hazard.

4) DESIGNATED PICNIC AREA TO BE USED FOR THOSE PACKING THEIR LUNCH. Winterplace food establishments are licensed restaurants. Cooking devices or food from other restaurants is not allowed.

5) COOLERS/ BOXES AND PERSONAL FOOD ITEMS SHOULD BE STORED IN THE DESIGNATED STORAGE AREA. Located adjacent to the retail shop. Once you are finish eating please return cooler to storage area.

6) DESPOSE OF TRASH AND RECYCLE IN THE APPROPRIATE RECEPTICAL Trash cans and recycling containers are provided. Please do your part to help keep it clean!

7) SKI AND SNOW BOARD EQUIPMENT IS NOT ALLOWED IN THE FOOD COURT OR DINNING AREAS. Please use ski/board racks outside or the ski check.

THANK YOU FOR CHOOSING WINTERPLACE SKI RESORT. WE APPRECIATE YOU FOLLOWING THESE GUIDE LINES.
Tips for Your First Day

Take a lesson!!! Like anything, you'll improve the most when you receive some guidance. The best way to become a good skier or snowboarder is to take a lesson from one of our professional instructors. You'll safely learn more in a 90-minute lesson than you will all day on your own.

- Obtain proper equipment. Be sure to have your ski or snowboard bindings adjusted correctly. You can rent quality ski or snowboarding equipment at Winterplace.
- Dress in layers. Layering allows you to accommodate your body's constantly changing temperature. For example, dress in polypropylene underwear (top and bottoms), which feels good next to the skin, dries quickly, absorbs sweat and keeps you warm. Wear a turtleneck, sweater and jacket.
- Be prepared for changing weather. Bring a headband or hat with you to the slopes, 60 percent of heat-loss is through the head. Wear gloves or mittens (mittens are usually better for those susceptible to cold hands).
- Know your limits. Learn to ski and snowboard in control.
- If you're tired, stop skiing. Stop before you become fatigued. Injuries usually result from fatigue. Have a seat and enjoy the people around you. Most of all have fun!

WHAT TO BRING

Here is our list of recommended items for you to bring skiing or snowboarding in order to guarantee a fun first day on the slopes. If you are in need of anything on this list when you get here, everything on this list is available in our store.

- Hat - if your head is warm the rest of you is likely to stay warm.
- Waterproof Gloves/Mittens - mittens are warmest.
- Warm, dry socks - No cotton. Wear only one pair of socks. Ski boots should have a snug fit.
- Goggles/Sunglasses - Goggles are strongly recommended on cold or snowy days for warmth and increased visibility.
- Jacket/Parka (water resistant)
- Synthetic or wool base layers for top & bottom - it's better to be warm than cold, you can always shed layers. Synthetic materials help to draw moisture away from your skin. Once again, do not wear cotton as a base layer.
- Snow/Water resistant pants - very important, your 1st day will acquaint your butt to the snow, keep it warm & dry.
- Sunscreen - SPF 15 or higher
- Lip Balm
- Snack, Fruit, Energy Bar
- Trail Map - available complimentary in the lodge.
- ID, Wallet, Cash
- Extra Clothes, Shoes - to change into when you're all done, in order to go out and celebrate your 1st day.
- Equipment - If you are not renting: either skis, poles and boots; or snowboard and snowboard specific boot.
Please take time to look over and complete the following forms:

**Rental Equipment Liability Agreement**
The purpose of this form is to cover the cost of Winterplace rental equipment that is damaged or not returned. Winterplace offers a “Ski Check” service to store equipment as well as ski and snowboard locks that are available for purchase in the retail shop. The cell phone information will be used if we need to contact a member of your group while you are at Winterplace. Please bring this completed form with you and give to a Group Sales associate upon check-in at Winterplace.

**Skier & Rider Safety Checklist**
Skiing in its various forms is exciting, challenging, and exhilarating. However, there are inherent risks involved in skiing, snowboarding, and other snow riding activities. The West Virginia Skiing Responsibility Act requires you to know the range of your ability to negotiate any ski slope or trail, ski within the limits of your own ability, maintain reasonable control of your speed and course at all times, heed all posted warnings, ski only on a skiing area designated by Winterplace, and refrain from acting in a manner which may cause or contribute to the injury of anyone. Please take time to go over the attached safety checklist with your group and stress the importance of adhering to the Responsibility Code.

**Central Reservation Rooming List**
This form assists our lodging partners assign rooms to various groups. If your group has made lodging arrangements through our Central Reservations program, the rooming list should be mailed or faxed back to Winterplace 30 days before your arrival. If your group is lodging at one of the Lodges at The Resort at Glade Springs, the rooming list should have been sent with your contract. If you did not receive the rooming list, just give us a call and we will be happy to email or fax that to you.

**Group Information Order Form**
Upon check-in at Winterplace, you will need an accurate count of your group members skiing, tubing, rental, and meal requests. The group information order form will not only assist you in keeping track of how many of each item that you will need to purchase but, it also illustrates what type of information that we will need in order to efficiently check your group in. Although we do allow you the flexibility of making changes to your reservation until you actually check your group in, we do request that you call the Group Sales office 30 days before your arrival to give them an updated group member count.

**Snowtubing Release of Liability**
The release of liability is to be signed by any member of your group that may be snowtubing. Please bring this completed form with you and give to a Group Sales associate upon check-in at Winterplace.

If you have any questions, please email or give us a call. Thanks again for choosing Winterplace! We look forward to your visit.
WINTERPLACE SKI RESORT
Phone (800) 607-7669    Fax (304) 787-2401
Rental Equipment Liability Agreement

As the Group Leader, I accept full responsibility for the care of Winterplace equipment rented by my group members. I agree to return all rental equipment, in good condition, to the Winterplace Rental Shop by the agreed date. If not returned, I understand that I will be charged for the replacement of the equipment at the following values: This form must be return upon arrival.

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<tr>
<td>Air Mattress (MountainHouse Stay Over)</td>
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<tr>
<td>Lost Lock (MountainHouse Lockers)</td>
<td>$15.00</td>
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<tr>
<td>Lost Key (MountainHouse Lockers)</td>
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</tbody>
</table>

Please complete this form and give to the Group Sales associate at the time of arrival

Group Name__________________________________________

Group Leader (Please Print)____________________________

Group Leader (Please Sign)____________________________

Credit Card Number & Exp. Date________________________

Emergency Cell Phone Information

Phone Holder’s Name_________________________________

Cell Phone Number___________________________________

Phone Holder’s Name_________________________________

Cell Phone Number___________________________________
Dear Group Leader

Please go over the following information with the people in your group before arriving at Winterplace ski Resort. As you cover these points, put your initials in the boxes provided. Please bring this completed sheet with you to the group sales desk upon your arrival.

☐ 1. Always stay in control, and be able to stop or avoid other people or objects. 
   If you have never skied before please take a lesson and learn how to ski. 
   In a 90 minute lesson we can show you what takes 3 full days of trial and error to figure out on your own. 
   Please stay on the slopes within your ability level.

☐ 2. People ahead of you have the right of way. It is your responsibility to avoid them. 
   The person in front of you does not have mirrors to see behind them. When passing please given them plenty of room for sudden changes of direction.

☐ 3. You must not stop where you obstruct a trail, or are not visible from above. 
   When you are waiting on your friends at the top or bottom of a slope please pause on the sides. If you fall where you cannot be seen from above please move out of the way as soon as possible.

☐ 4. Whenever starting downhill or merging into a trail, look uphill and yield to others. Just like crossing a road, check for traffic before starting down any slope.

☐ 5. Always use devices to help prevent runaway equipment. 
   To help protect others skis need brakes, snow boards and blades need a strap or a leash.

☐ 6. Observe all posted signs and warnings. Keep off of closed trails and out of closed areas. Watch for “slow” skiing areas and slope closed signs. If there is a rope across or on the edge of a slope that is the same as a closed sign.

☐ 7. Prior to using any lift, you must have the knowledge and ability to load, ride and unload safely. 
   Make sure that the lift you are going to ride services slopes within your ability level. Remove pole straps from wrists before loading a lift. When unloading at the top keep your poles in one hand. Once off the lift leave the unloading area immediately so skiers behind you will have room to unload.

☐ 8. Driving on the highway carelessly or unsafely may result in someone being hurt or loss of your license. Skiing is no different. Winterplace has many employees that are around to help remind you of your responsibilities. They are Ski Patrol, Courtesy Patrol, Lift Attendants, Ski Instructors and others. Ignoring Your Responsibility Code may result in a warning, loss of your lift ticket (without refund) injury to yourself or others or WORSE. If something really serious happens and you are found at fault, you could be held responsible.

We should all use common sense and ski and ride responsibly so our day can be safe and fun for everyone!

Print Name __________________________ Signature __________________________ Date __________________________

Group Name __________________________ Confirmation # __________________________

Please return this to the group orientation desk before your group leaves this area.
I accept, for use "AS IS," a snow tube for use in Winterplace’s snow tubing park and take full responsibility for its care while it is in my possession. I agree to return the snow tube to Winterplace upon the expiration of my snow tubing ticket in the condition as received, other than reasonable wear resulting from its use.

I agree and understand that snow tubing and other snow activities (“Recreational Snow Sports”) can be HAZARDOUS. I understand and expressly assume the risk and legal responsibility for any injury, loss or damage to person or property resulting from my participation in any Recreational Snow Sports at Winterplace. I understand that I am responsible for reading and understanding all signage, instructions, posted information and other warnings on the use of ski lifts and the use of skiing and snow tubing areas and the activities permitted in such areas and agree to comply with them. I acknowledge that there are many dangers and risks (inherent and otherwise) involved with Recreational Snow Sports, that injuries are a common and ordinary occurrence, and that Winterplace and/or any of the Released Parties, as defined below, will not be held responsible or liable for any injury or harm to me, or to any minor under my supervision, or accompanying me, regardless of cause. I understand that trail conditions may vary across the mountain with weather conditions and use by other patrons.

I understand that the West Virginia Skiing Responsibility Act requires that I know the range of my ability to negotiate any slope or trail, snow tube within the limits of my own ability, maintain reasonable control of my speed and of the course at all times, heed all posted warnings, snow tube only in areas designated by Winterplace, refrain from acting in a manner which may cause or contribute to the injury of anyone (including myself), maintain a proper lookout so as to avoid other patrons and objects, and act in a manner to avoid obstacles and hazards which may cause injury, loss or damage to others or myself. Such obstacles and hazards may include, but are not limited to variations in terrain including freestyle terrain, icy terrain, surface or subsurface snow or ice conditions, bare spots, rocks, stumps, trees, moguls, other forms of forest growth or debris, collisions with other skiers, natural and manmade objects, pole lines, lift towers or any component thereof and/or collisions with marked snow-making equipment. I am aware that snow tubing and snow tubing at any time and I will be aware of such activities and avoid them.

I understand that the West Virginia Skiing Responsibility Act prohibits me from placing any object in a skiing or snow tubing area or on the uphill track or lift which may cause a passenger or other patron to fall, crossing the track of any lift or rope tow except at a designated location. Falling to wear retention straps or other devices to help prevent runaway equipment, skiing or snow tubing on a slope or trail that has been posted as “Closed,” using any slope while my ability to do so is impaired by the consumption of alcohol, the use of any controlled substance or other drug. I hereby forever RELEASE, HOLD HARMLESS AND INDEMNIFY the “Released Parties,” which are defined to be New Winterplace Limited Liability Company and New Winterplace, Inc. and any of their officers, directors, managers, members, owners, investors, affiliates, agents or employees as well as the manufacturers and distributors of the snow tube, from any liability or damage and injury to myself or to any person or property allegedly resulting from the use of this equipment or participation in any Recreational Snow Sport, accepting myself the full responsibility of any and all such damage or injury. I agree that I will not sue the Released Parties (either on my own behalf or on behalf of my spouse, child or ward) for injuries or damages relating my participation in any Recreational Snow Sport and/or the use of this equipment. Indemnity includes all costs and expenses, including reasonable attorney’s fees. I agree that all disputes arising under this contract and/or from any use of the snow tube shall be litigated exclusively in the Circuit Court of Raleigh County or the federal court for the Southern District of West Virginia at Beckley. This document constitutes the final and entire agreement between Winterplace and the undersigned with respect to my use of this equipment and my participation in Recreational Snow Sports at Winterplace. Winterplace provides no warranties, express or implied, and this equipment is accepted “as is.” This agreement is governed by the applicable law of this state. If any provision of this agreement is determined to be unenforceable, all other provisions shall be given full force and effect.

I have carefully read the foregoing liability release, understand its contents, sign with full knowledge of its significance and am at least 18 years of age. If I am signing this liability release on behalf of a minor (less than 18 years of age) (the “Child”):

- I represent and warrant that I am the parent and/or guardian of such Child and that the Child is in good health and there are no special problems associated with the care of the Child;
- I accept responsibility for all the Child’s medical expenses incurred in conjunction with any Recreational Snow Sport, including snow tubing;
- I agree to indemnify the Released Parties for any and all claims brought by the Child; and
- I agree to indemnify the Released Parties for any and all claims brought by a third party arising in connection with the Child’s participation in any Recreational Snow Sport, including snow tubing.

Is everyone in your party at least 44 inches tall, if so initial here: 

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PLEASE READ
EQUIPMENT RENTAL & LIABILITY RELEASE AGREEMENT

I accept for use AS IS the equipment listed on this form, and accept full financial responsibility for the care of the equipment while it is in my possession. I will be responsible for the replacement at full value of any equipment rented under this form, but not returned to the rental facility. I agree to return all rental equipment by the agreed date.

I understand that the binding system cannot guarantee the user's safety. In downhill skiing, the binding system will not release at all times or under all circumstances where release may prevent injury or death, nor is it possible to predict every situation in which it will release. In snowboarding, and other sports utilizing equipment with non-release bindings, the binding system will not ordinarily release during use; these bindings are not designed to release as a result of forces generated during ordinary operation.

I understand that the sports of skiing, snowboarding, and other sports (collectively "RECREATIONAL SNOW SPORTS") involve inherent and other risks of INJURY and DEATH. I voluntarily agree to expressly assume all risks of injury or death that may result from these RECREATIONAL SNOW SPORTS, or which relate in any way to the use of this equipment.

I understand that a helmet designed for RECREATIONAL SNOW SPORTS use may help reduce the risk of some types of injuries to the user at slower speeds. I recognize that serious injury or death can result from both low and high energy impacts, even when helmet is worn.

I AGREE TO RELEASE AND HOLD HARMLESS New Winterplace Limited Liability Company, New Winterplace Inc., and their affiliates, members, shareholders, directors, officers, employees, agents, and the equipment manufacturers and distributors and their successors in interest (collectively "PROVIDERS"), from any liability for injury, death, property loss and damage which results from the equipment user’s participation in the RECREATIONAL SNOW SPORTS for which the equipment is provided, or which is related in any way to the use of this equipment, including all liability which results from the NEGLIGENCE of PROVIDERS, or any other person or cause.

I further agree to defend and indemnify PROVIDERS for any loss or damage, including any that results from claims or lawsuits for personal injury, death, and property loss and damage related in any way to the use of this equipment.

This agreement is governed by the applicable law of this state. If any provision of this agreement is determined to be unenforceable, all other provisions shall be given full force and effect.

What type of skier are you? Determining your SKIER TYPE is your responsibility! Your skier type, height, weight, age, and ski boot sole length are used by the shop to determine the visual indicator settings of your ski bindings. Be sure to provide accurate information, as any error may increase your risk of injury. Consult these descriptions to select your classification:

TYPE 1 "Cautious skiing at LOWER visual indicator settings"
- Prefer slow to moderate speeds.
- Prefer gentle to moderate terrain.
- Receive lower than average visual indicator settings. This may increase the risk of inadvertent binding release in order to increase the likelihood of release in a fall.
- Type 1 settings apply to "entry-level skiers uncertain of their classification".

TYPE 2 "Moderate skiing at AVERAGE visual indicator settings"
- Prefer a variety of speeds.
- Prefer a varied terrain.
- Type 2 skiers are skiers who do not meet all the descriptions of Type 1 or Type 3 skier types.

TYPE 3 "Aggressive skiing at HIGHER visual indicator settings"
- Prefer fast speeds.
- Prefer steep terrain.
- Receive higher than average visual indicator settings. This may reduce the likelihood of release in a fall in order to decrease the risk of inadvertent binding release.

Once you determine what type of skier you are, indicate it on the front page of this agreement in the Indicate Skier Type section.

YOUR RESPONSIBILITY CODE
1. Always stay in control.
2. People ahead of you have the right of way.
3. Stop in a safe place for you and others.
4. Whenever starting downhill or merging, look uphill and yield.
5. Use devices to help prevent runaway equipment.
6. Observe signs and warnings, and keep off closed trails.
7. Know how to use the lifts safely.
   Be safety conscious and know the code.
   IT'S YOUR RESPONSIBILITY.

I have read and agree to the terms of this agreement and have signed on the front of this form.

Toll Free 1-800-607-SNOW (7669) or visit us on the web: winterplace.com